# **Privacy Policy**

Effective Date: 8/20/2025

**Grove Security** ("we," "our," or "us") is committed to safeguarding your privacy. This policy explains how we collect and use your personal information when you visit <a href="https://www.grove-security.com/">https://www.grove-security.com/</a> ("Site") or interact with our services.

#### 1. Information We Collect

- Personal Data: Information you provide directly, such as name, email, phone number, organization, and other contact or inquiry details when requesting quotes or contacting us.
- **Technical Data**: Automatically collected information like IP address, browser type, device characteristics, and usage patterns via cookies or analytics tools.

#### 2. How We Use Your Information

We use collected information to:

- Provide, support, and improve our security and technology services (physical security, IT/networking, UCaaS, audio/video, threat intelligence, etc.).
- Respond to inquiries, send quotes, deliver updates, and communicate about our services
- Analyze Site usage trends and enhance user experience.

### 3. Cookies & Tracking Technologies

We may use browser cookies and similar technologies to optimize Site functionality and analyze usage. You can disable cookies via browser settings, though this may limit certain Site features.

# 4. Information Sharing

We do **not** sell or rent your personal information. We may share it only when:

- Engaging trusted third-party service providers (e.g., analytics platforms, email systems, hosting) to support our operations.
- Required by law or to enforce our rights.
- In connection with corporate transactions like mergers or asset transfers.

## 5. Data Security

We implement reasonable technical and organizational measures to protect your data against unauthorized access, loss, or misuse. However, no digital system is completely secure.

# 6. Your Rights

Depending on applicable law, you may have rights to:

- Access, correct, or delete your personal data.
- Opt out of marketing communications.
- Restrict or object to certain processing activities.

To exercise any of these rights, please contact us at workwithus@grove-security.com.

#### 7. External Links

Our Site may include links to external websites. We are not responsible for their privacy practices.

### 8. Children's Privacy

Our services are not directed at children under 13 (or under 16 in some regions), and we do not knowingly collect their personal data.

### 9. Policy Updates

We may update this policy periodically. Any changes will be posted here along with a new "Effective Date."

### **Contact Us**

If you have any questions or concerns about this Privacy Policy or our data practices, reach out to us at:

### **Grove Security**

Email: workwithus@grove-security.com

Address: 445 Minnesota St., Suite 1500, Saint Paul, MN 55101